

SUPERIOR CHARTERS

Reservation Policies & Information

INDIVIDUAL & GROUP RESERVATIONS

- ✿ If you have not chartered with Superior Charters before, or if it has been more than five years since you have skippered with us, we will require that you complete a current Boating Resume, to be reviewed by our Charter Master for approval of vessel requested for bareboat charter.
 - ✿ The minimum age requirement for the skipper of a bareboat charter is 25 years old.
 - ✿ **Direct Booking** (Prior to Charter Season Start) - At the time of booking through our office, 50% of the charter cost will be owed in order to confirm a reservation. The remaining balance will be due thirty (30) days prior to the first day of your charter. We welcome cash, checks, Visa, MasterCard, American Express or Discover. All credit card payments are subject to a 2.5% credit card fee.
Direct Booking (During Charter Season) – At the time of booking, 100% of the charter cost, will be owed in order to confirm a reservation.
 - ✿ **Online Booking** – When booking through our online booking engine, the entire trip cost is due at the time of booking. The booking engine does charge a convenience fee to use this service, which is added to your invoice under the line item of 'Taxes and Fees'. Payments made through our online booking engine are subject to a 2.5% credit card fee.
 - ✿ Charter payments may only be made by the contracted skipper.
 - ✿ In addition to your deposit, and to complete your reservation, we require that you review, sign and return the *Yacht Charter Agreement* within seventy two (72) hours, or three (3) days of booking.
 - ✿ Final payment:
 - Individuals: The balance of the invoice is due prior to arrival. You will be sent a reminder email that the final balance will be charged to the card on file, thirty (30) days before your trip start, if you wish to use a different form a payment, you must call the office to make those arrangements.
We welcome payment by cash, check, Visa, MasterCard, American Express or Discover. All credit card payments are subject to a 2.5% credit card fee. (Note: if paying by check, we will still require current credit card information be taken and held while pending receipt of check payment).
 - Groups: The balance of the invoice is due thirty (30) days prior to arrival or as specified by Superior Charters.
- * Note for groups:** We strongly recommend that all groups **follow a similar payment and cancellation schedule to that of Superior Charters, to avoid fees associated with cancellation.**

DISCOUNTS

All charter boats are privately owned and individually priced and contracted into our fleet. Yacht owners have the option of participating in the various discounts and promotions offered throughout the season (including: spring season, early season, and late season), therefore discounts may apply only to select boats.

CANCELLATIONS, CHANGES & REFUNDS

The charter season is short and very busy, and charter days are in high demand which is why there is no refund made for cancellations during the charter season. Once a reservation has been confirmed with a deposit, the Charterer agrees to Superior Charters cancellation policies:

Trip Dates	Cancellation Date	Cancellation Policy Applied
Spring & Early Season	Up to April 15	Cancellation or changes to the reservation will incur a \$175 + tax Administrative Fee
Prime & Late Season	Up to May 15	Cancellation or changes to the reservation will incur a \$175 + tax Administrative Fee
Any Reservation	After May 15	Charterer is responsible for 100% of charter costs.

TRIP CANCELLATION & INTERRUPTION INSURANCE

Due to our cancellation policy, we strongly advise that all customers purchase travel insurance as coverage against any unforeseen travel interruptions and/or emergencies that may force you to cancel your charter. Once a trip is booked and the deposit is taken, cancellation and change policies are applied.

APPROVED SAILING GROUNDS

In compliance with boat owner contracts, Superior Charters allows bareboat charterers to operate within a thirty-five (35) mile radius of Port Superior Marina. Some exceptions may be made (using select boats) to sail to Black River Harbor, or Silver Bay – but only with **advance** written request by the charterer and approval by the Charter Master. Please note that boats sailing outside of the Apostle Islands are required to rent a life raft (\$275, based on availability) for the duration of their charter.

DAILY DAMAGE FEE

Each boat is insured by the boat owner, and insurance deductible amounts vary, but are generally based on the hull value of the boat. Every charterer is required to pay the Daily Damage fee which is a buydown of the cost of the deductible on the boat.

Daily Damage Fee

Superior Charter requires charterers to pay the Daily Damage Fee. This is a buy down of the cost of the deductible. So long as Charter Policies and Agreement are followed, the charterer's liability amount for loss or damage to the vessel or its equipment is reduced as follows. This fee is non-refundable. A valid credit card on file is required to secure the insurance deductible.

☼	Vessels 25' – 35'	\$45/day (Maximum liability amount is \$1,200)
☼	Vessels 36' – 39'	\$55/day (Maximum liability amount is \$1,500)
☼	Vessels 40' + & Catamarans less than 40'	\$65/day (Maximum liability amount is \$2,500)
☼	Catamarans 40'+	\$75/day (Maximum liability amount is \$4,000)

LATE RETURN FEE

Charters are expected to return the vessel to its slip, have it cleared of any personal belongings, clean and available for inspection by Superior Charters crew no later than 3:00 P.M. on the final day of your charter. If the yacht is not returned and available by this time, charterer agrees to pay \$50 for every 15-minute increment of time that the return is delayed, plus any loss sustained by Superior Charters as a result of not being able to meet other charter requirements. The charterer is responsible for allowing sufficient time to return to the marina, taking into account any unforeseen contingencies that might slow progress of a timely return.

CLEANING FEE

Charterer pays a cleaning fee. Charterer will be provided a brief cleaning checklist that will need to be completed at the end of the trip. We expect boats to be in a similar condition at the end of your charter as when you arrived. Please be respectful and clean up after yourselves. Excessive sand, dirt, dirty dishes, debris or trash left on board will result in an additional fee of \$250 which will be charged to the credit card on file.

LOST & FOUND

Superior Charters has limited storage space; therefore, any unclaimed items found on boats will be donated to our local thrift store if not claimed within two weeks of the date found.

MARINA FACILITIES

As a charterer, you have exclusive use of your assigned slip and use of marina facilities, for the duration of your charter. You may come and go, and overnight in the slip at the marina as often as you choose. Whether your boat is located at Port Superior Marina or Pikes Bay Marina, as a guest charterer of Superior Charters, you have use of the outdoor pool at Port Superior for the duration of your charter. We ask that you review and respectfully comply with the marina rules as stated in the Charter Master Notes, and Boat Owner's Manual, both available upon boarding.